



## **Event Terms and Conditions**

### **Definitions**

**Event:** CLANG克浪！

**Event Date & Time:** Saturday 17 January 2026

**Event Venue:** Pasir Panjang Power Station A, 27 Pasir Panjang Road, Singapore 117537

**Ticket:** A valid **e-ticket** per event day issued by the Promoter for the Event.

**Authorised Ticketing Agent:** Ticketmaster SG, as authorised and approved by the Promoter.

**Promoter:** 24OWLS Pte Ltd (a subsidiary of 19SixtyFive Pte Ltd)

ACRA Registration No: 201926088Z

27 Pasir Panjang Road, Singapore 117537

**You and Your:** Any person holding a valid ticket per event day for the Event, whether or not the ticket was purchased by the bearer of the ticket, purchased through a third party, or issued as a complimentary ticket for promotional or competition winners or invited guests.

**Event T+C:** These Terms and Conditions.

### **IMPORTANT - PLEASE READ**

- You must agree to these Event T+Cs to purchase or receive Tickets.
- Authorised Ticketing Agent may, without notice, invalidate any Ticket/s that are believed to be in breach of the Event T+Cs. In the event of such an invalidation, no refund, replacement or compensation will be offered.
- Each Ticket excludes a booking fee, which is inclusive of applicable tax.
- All Tickets and products are priced in Singapore dollars.
- Should the Event be cancelled or rescheduled, Authorised Ticketing Agent will notify customers via their nominated email address. If no email address is nominated, such notification will be published on the Event Website or Event Social Media Page(s). It is your sole responsibility to check the website or social media for such notifications yourself.
- All services provided by Authorised Ticketing Agent with regards to the Event, are on behalf of the Promoter.

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#### **24OWLS Pte Ltd**

A subsidiary of 19SixtyFive Pte Ltd

#### **Address**

27 Pasir Panjang Road,  
Singapore 117537

#### **Office**

+65 6475 9200  
hello@24owls.sg



**Terms and Conditions are Binding:** Each Ticket to the Event is sold or given, and admission to the Event is granted, on the express condition that you are bound by these Event T+Cs, and any other rules, regulations and directions, as issued by the Promoter, from time to time, whether after the issuance of this Ticket, prior to the Event, and during the Event.

**Event Tickets:** To enter the Event Venue, you must produce a valid E-Ticket (QR-coded/barcoded) per event day, issued by Authorised Ticketing Agent. Lost, damaged, destroyed or stolen Event tickets will not be replaced under any circumstances.

**Entry to the Event:** Doors open at 3.30pm.

**Directions of Event Staff:** You must follow and comply with all directions and instructions of Event staff/representatives, as well as all of Singapore laws and regulations at all times during the Event. The Promoter reserves the right to evict/refuse entry to any person/s not abiding by these Event T+Cs.

**Tickets for Persons Aged 6+ Years:** All persons above 6 years and older (as at the Event Date) require a valid Ticket per event day. All persons under 18 years old must seek parental consent before purchasing tickets. The Promoter does not provide supervision of any persons, regardless of age, at the Event. Entry into, and your presence during the Event and Venue is totally and completely at your own risk and liability. There may be loud music, bright lights, dimly lit spaces, crowds, and the sales and consumption of alcohol. You must be solely responsible for your personal safety. Parents bringing children, do so at your own discretion. The above warnings apply to you, as parents. The Promoter reserves the right to deny entry without refund to any persons not complying with the above conditions.

**Proof of Age:** You **must** produce a valid and acceptable photo ID of yourself as proof of age (as at the Event Date) to enter the Event, and to purchase or consume alcohol in the Event Venue, should sales of alcohol be available. You may be required to produce such proof at any time during the Event. The Promoter reserves the right to evict/refuse entry to any person not producing acceptable proof of age, at any time during the Event.

**No Re-Entry to Event Venue:** There is strictly **no re-entry** to the Event/Event Venue, should you leave for any reason whatsoever.

**Ticket Restrictions:** Event tickets **must not and cannot be re-sold or offered for resale** at any price through any means, (including via online auction sites), or used for advertising, promotion or other commercial purposes (including but not limited to competitions and trade promotions), or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If an Event Ticket is sold or offered for re-sale or used in breach of this condition, the Event



ticket will be cancelled without a refund, and the bearer of the Event Ticket will be refused admission to the event or Event Venue.

**Ticket Purchase Limits:** The Promoter reserves the right to enforce published ticket purchase limits and cancel any tickets obtained above said limits by any one customer.

**Restricted Capacity and Restricted Access:** There may be restricted capacities and restricted access at some area/s within the Event Venue. Once the maximum capacity is reached in these areas, no further admissions will be allowed. The Promoter reserves the right to make any area/s accessible **only** to persons aged 18 years and older (because of mature content or any other reason). The purchase/holding of a valid Event Ticket will not guarantee admission to these areas in such cases.

**Search on Entry:** It is a condition precedent of entry that at the point of entry to the Event Venue that you and/or your possessions be searched. If you refuse to be searched, or for your possessions to be searched, you will not be allowed to enter the Event Venue. The Promoter will then cancel your Ticket without refund. Please note that **Prohibited Items** include but are not limited to the list of items at the end of these Event T+Cs. Any/all Prohibited Items will be confiscated, and will not be returned, replaced or reimbursed. Proceeds from confiscated items (if any) will be donated to charity. The Promoter reserves the right to make a police report and hand over any Prohibited Item to the police, for follow up action.

**Photographing and/or Recording of the Event by You:** Photographing, recording, filming, any other form of record of the visual and/or audio of the Event is strictly prohibited, unless you possess promoter-issued photo/media accreditation. However, you may take photos of the Event with your mobile phones and small cameras, but you can only do so on the basis that the images and recordings you take are:

- 1) only for private and personal use; and
- 2) must not and cannot be made available for sale and/or public display; or
- 3) must not be sold for profit, regardless of quantum.

Same as above, Promoter reserves the right to delete any photos, videos, footage and/or recordings created by any unauthorised person, and/or to confiscate any recording equipment with such offending recordings until satisfactorily irrevocably deleted, before return of the equipment.

**Photography and Recording of the Event by Promoter:** You consent to be included in photos, videos and/or audio recordings of the Event and for these recordings to be used by Promoter in any medium or context without further authorisation by, or compensation to, you. All intellectual property rights to your image and/or your speech or audio, if any, shall vest in the Promoter, without any fee payable at all, and in perpetuity.



**Your Behaviour:** You, and all persons in your party, must act in an orderly manner prior to entering the Event Venue, upon entry, and throughout the Event and upon your departure. Promoter may refuse entry, or evict you, or any member of your party, if you or any member of your party are found behaving in a disorderly, offensive, disruptive, inappropriate or unlawful manner. No warnings will be given.

Without limiting the generality of this, you:

- must wear appropriate clothing and footwear at all times at the Event;
- must not mosh, crowd surf or stage dive;
- must abide by the instructions, rules and regulations set in place by the Promoter and Event staff, from time to time;
- should wear ear plugs, if necessary.

**Hearing and medical treatment:** You have been warned. To the extent permitted by law, Promoter takes no responsibility for any hearing damage or loss in any way caused by excessive noise at the Event, whether immediately, or at any time after the Event, or injury suffered by you in anyway, or suffered by you because of your failure to follow Promoter's directives. In the event of injury or illness, Promoter may, at your cost, arrange medical treatment and/or emergency evacuation as deemed essential for your safety.

**Alcohol: All forms of alcohol are not allowed to be brought into the Event Venue or in the vicinity immediately around the Venue.** If you are found consuming, supplying or buying alcohol for a minor (a person under 18 years old), you will be evicted from the Event immediately, and your Event Ticket will be cancelled, without refund, and you will be referred to the police.

**Food and Beverage: You must not bring any food or beverage into the Event Venue.** You must not bring any sealed plastic water bottles into the Event Venue, whether filled with contents or not. If you prefer, you may bring along **unsealed and EMPTY plastic water bottles (no glass or metal)**, and you may fill them up with tap water at our washrooms. You must finish food and beverages before you depart or exit the Event Venue, should there be sales of food and beverage at the Event. You cannot bring any food or any beverage, particularly alcohol, in and out of the Event Venue. The Event accepts Visa/Master debit/credit cards, Paynow and cash.

**Drugs:** If you are found supplying, consuming or in possession of illicit/illegal drugs (drugs), or any substance which the Promoter believes is drugs, you will be removed from the Event Venue, your Event Ticket will be cancelled, without refund and you will be referred to the police for further action. Promoter reserves the right, with your consent, to detain you before handing you over to the Police. You hereby waive any and/or all rights or claims against Promoter, or any of its representatives or staff should you be detained.



**Smoking Policy:** All locations and areas, unless indicated otherwise, within the Event Venue are a “No Smoking” area. You can only smoke in designated “Smoking” areas. You must comply. Should you fail to comply, Promoter reserves the right to evict you or any member of your party, if you or any person in your party is/are found smoking in any area other than a “Smoking” area. Your Event Ticket will be cancelled, with no refund.

**Vaping Policy :** The use of e-cigarettes and other forms of vaporisers – informally known as “vaping” is strictly not allowed in our premises. Anyone caught vaping by the authorities, will be fully responsible for the penalty imposed.

**No Animals:** All animals and/or pets are not permitted, except for service animals.

**Parking:** Please note that **NO** parking will be allowed at the Event/Event Venue.

**Signage:** You must not display trading signs at the Event/Event Venue.

**Your Personal Information:** Pursuant to your booking, Promoter may need to collect and keep personal information about you including, but not limited to, your name, address, credit card or payment details, telephone number, email address and the names of all ticket allocations. Unless you tell us otherwise, Promoter may subscribe your email address to the Promoter and Event mailing list so you can receive information and promotional materials about our Events. Promoter may also need to disclose your personal information as required by law. If you have any questions about how Promoter will handle your personal information, please visit the link at the bottom of the Authorised Ticketing Agent’s ticketing page where you purchased your Event ticket from, or contact the Promoter at: [hello@24owls.sg](mailto:hello@24owls.sg)

**Promoter’s Liability:** The services provided by Promoter will be rendered with due care and skill to the extent required by law. Apart from any statutory liability, Promoter and the owner and/or lessee of the Event Venue will not be liable or responsible for any injury, damage or loss suffered or incurred by you or any person entering or when you enter or are in the Event Venue whether caused by the negligence of Promoter or that of the owner and/or lessee of the Event Venue (or their respective employees, contractors or agents), whether arising in tort, contract, bailment or otherwise. To be clear, your entry into, and presence at, the Event/Event Venue, shall be entirely and completely at your own risk, and therefore any/all injury, loss or damage to person or property is at your own risk.

**Indemnity:** You agree to indemnify, and hold indemnified, Promoter and owner and/or lessee of the Event Venue against any loss or damage Promoter and/or Event Venue owner and/or lessee may suffer arising out of your actions, negligence or breach of the Event T+Cs, or non-compliance with any directions or instructions. The indemnity shall include legal costs on a full indemnity basis.

**Release:** To the fullest extent permitted by law, you waive all legal rights of action against, and fully release Promoter and owner or lessee of the Event Venue (and their respective executive members, directors, officers, employees, volunteers, contractors or agents) from any liability for any loss,



damage, personal injury, death, economic loss or consequential loss for any default, failure or negligence (to the extent permitted by law) in relation to entry to and presence on the Event Venue.

**Enforceability:** Any provision of these Event T+Cs which is or becomes unenforceable shall not invalidate the other provisions of these Event T+Cs.

**Online Ticketing Support:** If you are experiencing difficulties with purchasing a ticket, or with the ticketing page, please contact the Authorised Ticketing Agent, Ticketmaster SG, via the website at <https://ticketmaster.sg>

**Refund and Cancellation Policy:** The Event is an all-weather event. It will not be cancelled or postponed because of inclement weather. Tickets purchased for the Event are for “**CLANG**克浪！” not for specific artists or acts. Promoter reserves the right to change, add, withdraw or substitute artists in the Event line-up and vary the advertised program without cause. No refunds or other compensation will be given if an advertised artist or act does not perform or an artist or act is changed, cancelled or length or content of the performance is changed.

Subject to this clause, and unless required by law, Promoter is not liable for any loss, damage or compensation as a result of the Event being cancelled, postponed, or changed for any reason.

There will be no refund of any unused portion of an Event Ticket if you or your party are asked or forced to leave the Event for any of the reasons set out in the Event T+Cs or if you decide not to attend the Event.

**Environment:** Promoter cares for the environment and community. Please be respectful and place any litter in the bins provided around the Event Venue. Any person found littering will be referred to the authorities. Be waste and water wise - thank you.

**Prohibited Items:** Prohibited items are not permitted into the Venue. Prohibited items include but are not limited to:

- weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
- outside food and beverage including alcohol and bottled water (empty plastic bottles are allowed);
- straight umbrellas (foldable umbrellas are allowed);
- professional audio and/or video recording devices of any kind (including action cameras or similar)
- professional cameras and photography equipment of any kind (including analog and/or digital, DSLR, large sensor cameras, gimbals, etc.)
- illegal substances including controlled, dangerous or illicit drugs;
- E-cigarettes and other forms of vaporisers;
- glassware (jars, bottles, containers, etc.);



- metal objects (jars, bottles, containers, etc.);
- large bags or items (musical instruments, luggage, etc.);
- fireworks/flares/sparklers;
- laser pointers;
- cans or spray cans;
- personal transport devices (bicycles, skateboards, skates and scooters);
- helmets of any types;
- chairs/stools/tables;
- animals (other than trained assistance dogs);
- musical instruments and/or noise makers including but not limited to drums, whistles, vuvuzelas, air horns and loud hailers without the prior consent of the Promoter/Organiser;
- projectile items which are reasonably considered by the Organiser as being able to cause injury, nuisance or offence to another person including balls, frisbees, rackets or similar objects;
- banners, flags, fan boards, posters larger than 1m (length or width) which has not been pre-approved for the Promoter/Organiser;
- tripods, monopods and selfie sticks;
- remote control cars, drones or unmanned aerial vehicles; and
- unauthorised solicitation materials (handbills, flyers, stickers, beach balls, give-aways, samples and/or other promotional items);
- other items as determined by the Promoter/Organiser that may cause injury or public nuisance.

The Promoter/Organiser and/or Event staff will not keep safe any prohibited/disallowed/confiscated items for you. There may be unmanned lockers/storage available for your use at the Event Venue, on a first come first serve basis. Any item(s) left behind are at your own risk. If you are found in the Event Venue with a prohibited item, it will be confiscated and will not be returned and may be given to the Police, you will be evicted, your Event Ticket will be cancelled with no refund, and you may be referred to the Police if necessary.

Promoter reserves the right to refuse entry to any persons, as it deems fit.