

VIP PACKAGE TERMS & CONDITIONS

Please read the terms and conditions carefully. Once you have purchased your VIP Package you have acknowledged and agreed to these terms.

- All package elements will be rendered invalid if resold.
- VIP packages and contents are non-transferable, no refunds or exchanges, all sales are final.
- All VIP package items (including locations and package inclusions) may vary from market to market and are subject to change at any time for any reason.
- You are responsible for ensuring that your contact information (such as email and address) provided at the time of purchase is correct and current and the artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible where incorrect information results in an undelivered product.
- All VIP components (e.g. Merchandise) are to be picked up at the venue, night of the show.
- There will be no replacement benefit if you miss part of the event. Please arrive on time to check-in.
- Staff reserves the right to refuse admission or eject any person to or from the event due to security concerns on an individual basis. All event participants must adhere to venue rules and regulations and are subject to search/security screening on site. No weapons of any kinds are permitted.
- Photo identification is required of the Magic 1 VIP package purchaser at the time of check-in and must be in attendance to receive package elements unless appropriate authorization and identification are shown, as set out above
- Security reserves the right to search any bags upon entry to the venue
- Package details will be sent to ticket holders prior to the event to the email provided. If you have not received your package information within two days (2) of the concert date, please contact Ticketmaster at +65 3158 8588