

Frequently Asked Questions:

- 1. What is an Antigen Rapid Test (ART)?**
An ART is a rapid diagnostic test suitable for point-of-care testing that looks for specific proteins, known as antigens, on the SARS-CoV-2 virus' surface, and hence identifies individuals who are potentially infectious. Your ART result should be out within 30 minutes.
- 2. How will the ART be done?**
A nasal swab will be carried out to obtain a sample from the lower part of the surfaces of both nostrils.
- 3. Why do I need to take ART?**
In line with Singapore's approach to resuming activities in a safe and calibrated manner, ONE Championship will implement all necessary measures to ensure the safety of its athletes, officials, crew and fans attending the event. All fans attending the event will be required to undergo the ART and produce a valid negative ART certificate before gaining entry to the event.
- 4. What is the cost of the ART?**
The cost of the Antigen Rapid Test (ART) starts from \$19.26 and is payable at the designated clinics.
- 5. When and where can I get tested?**
The ART results will be valid for 24 hours from the time the test was taken, and it must be valid at the point of entry until the end of the event. Therefore, the ART has to be taken on 22 January 2021.

Kingston Medical provides an on-site testing facility on event day at \$40 per test. It is located at the Visitors Centre @ Singapore Sports Hub from 4pm-8pm on 22 January 2021. Patrons can also get their ART done at any of the MOH approved clinics in Singapore. The cost for each ART starts from \$19.26. Please refer to the list of clinics [here](#). Kindly contact the clinic directly to enquire about the appointment process.
- 6. What do I need to bring to the designated clinics?**
You will have to bring along your identification (NRIC/FIN/Passport), ticket to ONE: UNBREAKABLE (physical or e-copy) and ART referral letter (physical or e-copy).
- 7. What happens if I test positive on the ART?**
Individuals who test positive on the ART will be required to undergo a PCR confirmatory swab test at the same clinic where the ART was carried out. As the PCR result will be out approximately 2-3 hours later, we advise ticket holders to book an appointment early in the day to ensure that their test result will be out in time for the event.
PCR confirmatory swab test will be incurred by the individual who was tested positive on the ART.
- 8. What will be the next step after doing the ART?**
Present your ART result (hardcopy/e-copy/SMS) provided by the clinic & a form of identification (NRIC/FIN/Passport) along with your event tickets for entry at the venue.
- 9. Will I get a full refund for my tickets if I'm tested positive on the ART?**
If you are unable to attend the event based on your pre-event testing result, a full refund will be issued upon submission of your ART and PCR results by 5 February 2021. No refunds will be issued at the venue. You may contact Ticketmaster at +65 3158 8588 or email enquiry@ticketmaster.sg for all refund enquiries.

10. Can I be exempted from ART?
Only individuals who have been infected with COVID-19 and have recovered will be exempted from pre-event testing. They will be required to show a discharge memo/HealthHub message showing previous COVID-19 positive results within the past 180 days to signify COVID-19 recovered status. Please contact ticketing@onefc.com by 21 January 2021 if this applies to you.
11. I recently did the PCR test, do I have to do the ART again?
Yes, if it is not done within 24 hours of the end of the event (i.e. on 22 January 2021), ART will have to be conducted.
12. Am I able to buy more than eight tickets?
No, this is due to regulation that there should be no social gatherings of more than eight individuals outside the household setting.
13. Will there be food and beverages available in the venue?
No. Only mineral water will be included in your Merchandise Goodie Bag.
14. Can I scan the SafeEntry QR codes with my mobile camera or SingPass app instead of using the TraceTogether app/token?
No, TraceTogether app/token will be mandatory at the event. You will not be able to gain entry to the event by scanning SafeEntry QR codes with your phone cameras, or through the SingPass mobile app or barcodes on their NRIC.
15. Do I get to choose the design/colour of the Merchandise in the Goodie bag?
No, the Merchandise Goodie Bags have been pre-determined according to the best available size based on stock availability. Strictly NO exchanges will be allowed.